

# FAQ'S (Frequently Asked Questions)

#### WHAT IS FACILITY ENGAGEMENT FUNDING?

- Facility Engagement (FE) is a first-of-its-kind provincial initiative committed to by BC health authorities in the 2014 and 2019 Physician Master Agreements (PMA).
- Aims to strengthen relationships, communication and collaboration between health authorities and physicians with KGH privileges, and more effectively represent physician views in decisions that affect patients and the work environment.
- The KGH Physicians Society is allocated \$500,000 in annual funding.

## WHY SHOULD PHYSICIANS / MEDICAL STAFF GET INVOLVED?

- To improve relationships and have more productive interactions with our colleagues, site leadership and the health authority.
- To be heard and involved in planning and decision-making.
- To provide the best care for our patients and feel more pride and satisfaction when we come to work.
- Physicians can claim sessional fees to compensate them for the time spent on undertaking Facility
  Engagement projects and preparing for and attending various meetings. Please note: Sessional fees must
  be claimed within 90 days of the meeting or activity taking place. As well, the 'Description' field must be
  completed when claiming sessionals or expenses. \*\*
- No funding will be provided without first submitting a Facility Project application form to the KGHPS
  Working Group for review/approval, except in the case of Departmental/Interdepartmental Retreats (<u>click</u>
  <u>or tap here</u> for Guideline 001 Departmental Retreats).

#### WHAT DOES FUNDING COVER AND HOW DO I APPLY?

- **RETREATS** (click here to view Guideline 001: Departmental Retreats):
  - ➤ A Facility Engagement funding application is <u>not</u> required. However, please email the KGH Physicians Society at <u>Admin@KelownaPhysiciansSociety.ca</u> with proposed meeting dates and further information will be provided (sign-in sheet, request for proposed agenda, request for summary of results/next steps if any upon conclusion of the Retreat).
  - Each Department may hold up to one (1) retreat per KGHPS fiscal year (April 1 to March 31).
  - Funding covers up to a maximum of one (1) hours sessional fees per meeting and up to \$40 per person in meals (including GST, gratuities and service fees).
  - Funding covers audiovisual costs but does not cover room rental or alcohol.
  - Log onto FEMS (https://fems.facilityengagement.ca) to claim your sessional fees and expenses. \*\*

## PHYSICIAN ENGAGEMENT – STRATEGIC PLANNING AS PART OF A DEPARTMENTAL MEETING:

- A Facility Engagement funding application is **not** required.
- The Society will pay for sessional fees when strategic planning is discussed during a departmental meeting. For example, if the Department Meeting is one (1) hour, and the group spent 15 minutes on strategic planning, please log on to FEMS and claim sessional fees for 15 minutes (<a href="https://fems.facilityengagement.ca">https://fems.facilityengagement.ca</a>).
- Please be sure to note in the 'comment' section the date and name of the departmental meeting.
- <u>CONTINUING MEDICAL EDUCATION / CONTINUING PROFESSIONAL DEVELOPMENT (click here</u> to view Guideline 005: Funding M&M Rounds, Departmental Meetings and CPD Events)
  - A Facility Engagement funding application is **not** required.
  - Funding covers reimbursement of the CPD accreditation fee.





- Any KGH physician who is speaking or presenting at a CPD event may claim sessional fees (up to three (3) hours) for preparation prior to the event. As well, the Society will fund physician time to meet as a committee to review/approve topics for the CPD event.
- Funding can be used to provide payment for audiovisual support costs. Meal expenses (up to \$20 for breakfast, \$30 for lunch and \$40 for dinner per attendee, including taxes, gratuities and service fees) will also be funded. Alcohol or room rental costs will not be funded. An itemized receipt is required and should be submitted through FEMS (<a href="https://fems.facilityengagement.ca">https://fems.facilityengagement.ca</a>) by the lead physician.
- Funding cannot be used for payment of physicians' time to attend accredited or non-accredited clinical training or CPD events.
- ➤ The Society must be advised (by emailing <a href="mailto:Admin@KelownaPhysiciansSociety.ca">Admin@KelownaPhysiciansSociety.ca</a>) of an upcoming CPD event, names of the presenters who are KGH Physicians, the CPD events' title and general expected outcomes.
- <u>DEPARTMENTAL ROUNDS / M&MS (click here</u> to view Guideline 005: Funding M&M Rounds, Departmental Meetings and CPD Events)
  - A Facility Engagement application is <u>not</u> required.
  - Each Department receives an annual allocation of \$20.00 per physician. The funding is subject to renewal each fiscal year (April 1 to March 31).
  - Funding can be used to reimburse (through FEMS (<a href="https://fems.facilityengagement.ca">https://fems.facilityengagement.ca</a>) costs of supplying food and beverages for M&M Rounds and Departmental meetings (i.e., coffee, muffins, pizza). An itemized receipt is required, and the Society will not fund any alcohol.
  - Funding cannot be used for payment of physicians' time to attend Rounds and/or Departmental meetings.
- **FACILITY ENGAGEMENT PROJECTS** (click here to view Guideline 002: FE Funding Application Process or email <a href="mailto:Admin@KelownaPhysiciansSociety.ca">Admin@KelownaPhysiciansSociety.ca</a> for more information/clarification):
  - A Facility Engagement project application **is** required.
  - Funding can be used to pay physicians for their time, hire staff, pay for meals and meeting expenses, and support prioritized projects and initiatives ranging from patient care and system improvements, to improving communication and consultation with the Health Authority administration.
  - > Up to three (3) hours of retroactive sessional time can be claimed by the Project Lead for work done in preparing the initial application. This amount is included in the overall project budget and must be claimed within 90 days of the application being approved by the KGHPS Working Group.
  - Initiatives can foster relationships and effective communication within and across physician groups and forge close communication, trust and shared accountability between physicians and health authority leadership while championing facility and system improvement.
  - ➤ Identify challenges that impact physicians and/or patient care, and opportunities to work on solutions. Initiatives do not necessarily have to be large in scope and can range from no-cost proposals to changing how some work is done, to larger issues that have significant impacts.
  - Consider how opportunities can build relationships and effective communications within and across physician groups, and forge closer communication, trust and shared accountability between physicians and health authority leadership, while championing facility and system improvements. For examples of the various types of initiatives that have been funded, click here.





- **Recruitment funding**: Funding can be used to assist all KGH Departments and Divisions in recruiting physicians as follows:
  - Recruitment funding will be provided each fiscal year, dependant on monies available.
  - ♦ The number of FTEs that are being recruited should be noted on the Facility Engagement application.
  - Sessionals for up to a maximum of 15 hours per FTE being recruited will be paid. The Project Lead will be responsible for appropriate allotment of the 15 hours amongst the recruitment team.
  - Development of recruitment advertisements.
  - Physician time spent recruiting and interviewing potential candidate(s). PLEASE NOTE: sessionals cannot be claimed if recruiting is part of the recruiter's role or job description, i.e., department head.
  - Recruitment updates will be provided to the KGHPS Working Group by the Project Lead on a quarterly basis with a final report once the project is completed.
    - Please include in the report(s) the FTE recruitment numbers achieved and overall progress to date.
  - Funding will not be provided to cover travel or meal/entertainment expenses.
  - ♦ If all funding is utilized during the course of the fiscal year, another application will not be considered until the next fiscal year, at which time another Facility Engagement project application must be submitted to the KGHPS Working Group for review/approval.
    - If all funding is utilized for the number of FTEs being hired (i.e., 3), but not all of the planned FTEs are hired (i.e., 2), funding for the next fiscal year cannot include a carryover.
  - Sessional claims should be entered into FEMS as the work progresses with an explanation
    of work done rather than one large claim at the end of the project. \*\*
  - ♦ Applications should indicate how the Department is working collaboratively with IH/KGH recruitment (for assistance please contact <a href="mailto:physicianrecruitment@interiorhealth.ca">physicianrecruitment@interiorhealth.ca</a> or click/tap here for IH recruiting guidelines); or in the midst of the recruitment process, supporting a potential recruit who has a partner who is a Family Physician, we suggest contacting <a href="mailto:Central Okanagan Divisions of Family Practice">Central Okanagan Divisions of Family Practice</a> for any assistance in that regard.
- Click here to download the application form.
- Please direct any questions to the KGH Physicians Society (<u>click or tap here</u>).

\*\* Please note: In order to be reimbursed for expenses and sessional time, itemized receipts must be submitted through FEMS within 90 days of the expense or work occurring. Claims submitted after the 90-day period will be rejected by FEMS and will not be paid, except under exceptional circumstances (explanation to be provided and must be approved by the executive of the KGH Physicians Society). Sessional claims should be entered into FEMS as the work progresses with an explanation of work done rather than one large claim at the end of the project. As well, the 'Description' field must be completed when claiming sessionals or expenses.

# WHO IS INVOLVED? (SEE NEXT PAGE)

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January 2023 April 2023 For Review: October 2023





### WHO IS INVOLVED:

KGH Physicians Society Board of Directors (also Members of the Working Group) October 2022/23	
Department	Name
Hospitalists	Dr. Joey Podavin, President
Pediatrics	Dr. Candace Creighton, Vice President
Surgery	Dr. Maurice Blitz, Past President
Hospitalist Services	Dr. Deema Jassi, Secretary-Treasurer
Obstetrics & Gynecology	Dr. Amber Burridge, Member-at-Large
Emergency	Dr. Neil Long, Member-at-Large

#### **KGH Physicians Society Working Group Departmental Representation Department Department Delegate(s)** Dr. Daniela Goldie Anesthesiology Anesthesiology Dr. Sarah Sunderland, Chair **BC Cancer Centre** Dr. Laura Callan **Cardiac Sciences** Dr. Dan Patton **Critical Care** Dr. Vikas Chaubey **Emergency Medicine** Dr. Neil Long **Family Practice** Dr. Jeanne Mace **Hospitalist Services** Dr. Courtney Carlucci **Hospitalist Services** Dr. Deema Jassi **Hospitalist Services** Dr. Joey Podavin **Laboratory Medicine** Dr. Bhupinder Johal **Medical Imaging** Dr. Nevin de Korompay Medicine Dr. Issa Ephtimios **Obstetrics & Gynecology** Dr. Amber Burridge **Pediatrics** Dr. Candace Creighton **Pediatrics** Dr. Mark Duncan **Psychiatry** Dr. Ingrid Douziech Residents Dr. Matt Lum Dr. Maurice Blitz **Surgery** Surgery Dr. Derek Plausinis

Staff Support	
Name	Position
Zeno Cescon	Director, Facility Engagement
Victoria Wilson	Engagement Partner, Doctors of BC
Susan Cyr	Administrative Assistant / Project Lead

