

FAQ'S (Frequently Asked Questions)

WHAT IS FACILITY ENGAGEMENT FUNDING?

- Facility Engagement (FE) is a first-of-its-kind provincial initiative committed to by BC health authorities in the 2014 and 2019 Physician Master Agreements (PMA).
- Aims to strengthen relationships, communication and collaboration between health authorities and physicians with KGH privileges, and more effectively represent physician views in decisions that affect patients and the work environment.
- The KGH Physicians Society is allocated \$500,000 in annual funding.

WHY SHOULD PHYSICIANS / MEDICAL STAFF GET INVOLVED?

- To improve relationships and have more productive interactions with our colleagues, site leadership and the health authority.
- To be heard and involved in planning and decision-making.
- To provide the best care for our patients and feel more pride and satisfaction when we come to work.
- Physicians can claim sessional fees to compensate them for the time spent on undertaking Facility
 Engagement projects and preparing for and attending various meetings. Please note: Sessional fees must
 be claimed within 90 days of the meeting or activity taking place.

WHAT DOES FUNDING COVER AND HOW DO I APPLY?

- **RETREATS** (click here to view Guideline 001: Departmental Retreats):
 - A Facility Engagement funding application is **not** required.
 - Each Department may hold up to four Retreats per year.
 - Funding covers two hours of sessional fees per meeting and up to \$75 per person in meals (including GST, gratuities and service fees).
 - Funding covers room rental and audiovisual costs but does not cover alcohol.
 - ➤ Please email the KGH Physicians Society at KGHPhysiciansSociety@gmail.com with proposed meeting dates and further information will be provided (sign-in sheet, request for proposed agenda, request for summary of results/next steps if any upon conclusion of the Retreat).
 - > Log onto FEMS (https://fems.facilityengagement.ca) to claim your sessional fees and expenses.

PHYSICIAN ENGAGEMENT – STRATEGIC PLANNING AS PART OF A DEPARTMENTAL MEETING:

- A Facility Engagement funding application is **not** required.
- The Society will pay for sessional fees when strategic planning is discussed during a departmental meeting. For example, if the Department Meeting is one (1) hour, and the group spent 15 minutes on strategic planning, please log on to FEMS and claim sessional fees for 15 minutes (https://fems.facilityengagement.ca).
- Please be sure to note in the 'comment' section the date and name of the departmental meeting.
- <u>CONTINUING MEDICAL EDUCATION / CONTINUING PROFESSIONAL DEVELOPMENT (click here</u> to view Guideline 005: Funding M&M Rounds, Departmental Meetings and CPD Events)
 - A Facility Engagement funding application is **not** required.
 - Funding covers reimbursement of the CPD accreditation fee.
 - Any KGH physician who is speaking or presenting at a CPD event may claim sessional fees (up to three (3) hours) for preparation prior to the event. As well, the Society will fund physician time to meet as a committee to review/approve topics for the CPD event.





- Funding can be used to provide payment for room rental charges and audiovisual support costs. Meal expenses (up to \$25 for breakfast, \$35 for lunch and \$55 for dinner per attendee, including taxes, gratuities and service fees) will also be funded. Alcohol will not be funded. An itemized receipt is required and should be submitted through FEMS (https://fems.facilityengagement.ca) by the lead physician.
- Funding cannot be used for payment of physicians' time to attend accredited or non-accredited clinical training or CPD events.
- The Society must be advised (by emailing KGHPhysiciansSociety@gmail.com) of an upcoming CPD event, names of the presenters who are KGH Physicians, the CPD events' title and general expected outcomes.
- <u>DEPARTMENTAL ROUNDS / M&MS (click here</u> to view Guideline 005: Funding M&M Rounds, Departmental Meetings and CPD Events)
 - A Facility Engagement application is **not** required.
 - Each Department receives an annual allocation of \$20.00 per physician. The funding is subject to renewal each fiscal year (April 1 to March 31).
 - Funding can be used to reimburse (through FEMS (https://fems.facilityengagement.ca) costs of supplying food and beverages for M&M Rounds and Departmental meetings (i.e., coffee, muffins, pizza). An itemized receipt is required, and the Society will not fund any alcohol.
 - Funding cannot be used for payment of physicians' time to attend Rounds and/or Departmental meetings.
- **FACILITY ENGAGEMENT PROJECTS** (click here to view Guideline 002: FE Funding Application Process or email KGHPhysiciansSociety@gmail.com for more information/clarification):
 - A Facility Engagement project application is required.
 - Funding can be used to pay physicians for their time, hire staff, pay for meals and meeting expenses, and support prioritized projects and initiatives ranging from patient care and system improvements, to improving communication and consultation with the Health Authority administration.
 - > Up to five (5) hours of retroactive sessional time can be claimed by the Project Lead for work done in preparing the initial application. This amount is included in the overall project budget and must be claimed within 90 days of the application being approved by the KGHPS Working Group.
 - Initiatives can foster relationships and effective communication within and across physician groups and forge close communication, trust and shared accountability between physicians and health authority leadership while championing facility and system improvement.
 - ➤ Identify challenges that impact physicians and/or patient care, and opportunities to work on solutions. Initiatives do not necessarily have to be large in scope and can range from no-cost proposals to changing how some work is done, to larger issues that have significant impacts.
 - Consider how opportunities can build relationships and effective communications within and across physician groups, and forge closer communication, trust and shared accountability between physicians and health authority leadership, while championing facility and system improvements. For examples of the various types of initiatives that have been funded, click here.
 - <u>Recruitment funding</u>: Funding can be used to assist all KGH Departments and Divisions in recruiting physicians as follows:
 - Recruitment funding will be provided each fiscal year, dependant on monies available.
 - The number of FTEs that are being recruited should be noted on the Facility Engagement application.



- Sessionals for up to a maximum of 15 hours per FTE being recruited will be paid. The
 Project Lead will be responsible for appropriate allotment of the 15 hours amongst the
 recruitment team.
- Development of recruitment advertisements.
- Physician time spent recruiting and interviewing potential candidate(s). PLEASE NOTE: sessionals cannot be claimed if recruiting is part of the recruiter's role or job description, i.e., department head.
- Recruitment updates will be provided to the KGHPS Working Group by the Project Lead on a quarterly basis with a final report once the project is completed. Please include in the report(s) the FTE recruitment numbers achieved and overall progress to date.
- Funding will not be provided to cover travel or meal/entertainment expenses.
- If all funding is utilized during the course of the fiscal year, another application will not be considered until the next fiscal year at which time another Facility Engagement project application must be submitted to the KGHPS Working Group for review/approval.
- Sessional claims should be entered into FEMS as the work progresses with an explanation of work done rather than one large claim at the end of the project.
- Applications should indicate how the Department is working collaboratively with IH/KGH recruitment (for assistance please contact physicianrecruitment@interiorhealth.ca or click/tap here for IH recruiting guidelines); or in the midst of the recruitment process, supporting a potential recruit who has a partner who is a Family Physician, we suggest contacting Central Okanagan Divisions of Family Practice for any assistance in that regard.
- <u>Click here</u> to submit your online application or to download the Word version of the application form.
- Please direct any questions to <u>KGHPhysiciansSociety@gmail.com</u>.

Please note: In order to be reimbursed for expenses, receipts must be submitted through FEMS within 90 days of the expense or work occurring. Claims submitted after the 90-day period will not be paid, except under exceptional circumstances (explanation to be provided) and must be approved by the executive of the KGH Physicians Society. No claim will be considered after 12-months from the work or expense occurring.

WHO IS INVOLVED? (SEE NEXT PAGE)

Approved: February 13, 2020

Rev: March 2020, October 2020, November 2020, May 2021

For Review: November 2021





WHO IS INVOLVED:

Kelowna General Hospital Physicians Society Working Group

Departmental Representation	
Department	Department Delegate(s)
Anesthesiology	Dr. Daniela Goldie
Anesthesiology	Dr. Sarah Sunderland, Chair
Cardiac Sciences	Dr. Dan Patton
Emergency Medicine	Dr. Anthony Kwan
Family Practice	Dr. Jeanne Mace
Hospitalist Services	Dr. Mark Hickman
Hospitalist Services	Dr. Cara Wall, Vice Chair
Laboratory Medicine	Dr. Amir Hadzic
Medical Imaging	Dr. David Manders
Medicine	Dr. Julia Pritchard
Obstetrics & Gynecology	Dr. Sumathi McGregor
Pediatrics	Dr. Mark Duncan
Psychiatry	To Be Announced
Residents	Dr. Karly Nikkel
Surgery	Dr. Derek Plausinis

Board of Directors (also Members of the Working Group)	
Department	Name
Medical Imaging	Dr. Nevin De Korompay – President
Surgery	Dr. Maurice Blitz – Vice President
Surgery	Dr. Jeremy Harris – Past President
Hospitalist Services	Dr. Joey Podavin, Secretary-Treasurer
Obstetrics & Gynecology	Dr. Karen Meathrel, Member-at-Large

Staff Support		
Department	Name	
Zeno Cescon	Director, Facility Engagement	
Jillian Wong	Engagement Partner, Doctors of BC	
Helga Wendt	Administrative Assistant / Project Lead	

