

Newsletter
Summer 2018
Issue 6



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KGHPS Board of Directors - 2017-2018

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Message from Dr. Michael Humer, President, MSA and KGHPS

KGHPS Board of Directors



On behalf of the KGH Physicians Society, I would like to bring you greetings during the 'Dog Days' of summer in the Okanagan. The heat wave has been intense and we hope many of you have been able to enjoy time by your pools or on the lake to cool off, or spend vacation time away with family and friends to relax and unwind.

I am pleased to report that work continues on several FE projects and initiatives this summer and the Society has received some interesting new proposals that it will be reviewing in the fall at its September meeting. If you have an idea for a project that you may be interested in pursuing and need some advice, don't hesitate to talk to a member of the Working Group or the Admin team to help develop your concept.

We would like to welcome our new Working Group members to the team – Dr. Amanda Wilmer from Laboratory Medicine and Dr. Mark Duncan from Pediatrics. They joined us in June and we look forward to their input and contribution to the Society.

In this summer issue of the KGHPS Newsletter, we have highlighted some of the FE initiatives that are underway and provided you with a link to the KGHPS website where more information can be located. The Nutrition Project has come to fruition with the installation of two new frozen food vending machines offering nutrient dense, gluten free, tasty food for those working long hours on-call after regular hospital venues are closed. Kudos to Dr. Ngan Lyle for leading this initiative aimed at improving physician wellness and appreciation to Andrew Hughes, KGH Health Services Administrator for his support of this initiative.

Under the leadership of Dr. Mike Ertel, Vice-President Medicine & Quality, Interior Health has launched its Physician Engagement program in response to the 2017 provincial Physician Engagement Survey results. Mike has appointed Dr. Harsh Hundal as the new Executive Medical Director for Physician Engagement to lead this initiative. Society members, Dr. Cara Wall, Vice-President, KGHPS and Dr Glynn Jones, Working Group member had the opportunity to participate in a joint planning session, co-hosted by IH and Doctors of BC in June to offer input into the strategy – bringing forward issues of importance to KGH physicians. Read more in this issue.

Again, on behalf of the KGHPS Board of Directors, thank you for the work you do each day in providing outstanding patient care to the individuals served by Kelowna General Hospital.

Dr. Michael Humer, President
MSA and KGH Physicians Society



To perform at our best we need to fuel our bodies.

Sometimes with long hours on-call when hospital venues are closed, meals are missed and our energy wanes. Earlier this year, the KGH Physicians Society sponsored an initiative called "The Nutrition Project" as part of its Facility Engagement program. Dr. Ngan Lyle with the support of Dr. Bruce Povah led this FE project and one of its goals was to increase access to nutritious food for physicians and staff working during the off-hours of existing food venues. The Society & KGH Foundation partnered with Sabretooth Foods to launch specialized frozen meal vending machines

stocked with healthy nutrient dense, gluten free meals. Among other choices, mango chicken, cabbage rolls and turkey shepherd's pie are available. There are two locations for these new frozen food vending machines. One is located in the Surgical Lounge in the IHSC building and the other is located in the KGH Cafeteria.

KGH Facility Engagement Projects and Initiatives

"Physicians working on initiatives of importance to them to advance quality of care & improve their work environment."

Since its inception in September 2016, the KGH Physicians Society has endorsed and supported 46 different Facility Engagement projects and Initiatives. These initiatives, aligned with the Society's vision, support physicians and their colleagues interested in working on projects aimed at advancing quality of care or improving their work environment. KGH physicians have contributed significantly to this provincial initiative from Doctors of BC on behalf of IH. Click here for more information!

There is a diverse range of approved projects within the hospital. Some initiatives focus on bringing colleagues from different medical departments together to collaborate on the development of new clinical pathways, others focus on specific quality of care improvements such as developing clinical simulation scenarios to support ongoing education of clinical teams. Each project is led by a KGH physician with the support of their department head and the engagement of their colleagues. There has been great support from Andrew Hughes, KGH Health Services Administrator and assistance is also offered by the KGHPS Admin team. Check out the slide on each KGH approved FE project on the KGH Physicians Society website:

www.KelownaPhysiciansSociety.ca. Some projects may have relevance to you and



your teams and may be worthwhile replicating in your department. We were excited to see the proposal from the Emergency Department on the development of an orientation program coupled with a mentorship component to support new recruits within the ED. This initiative is an excellent way to engage physicians

and support them in their work environment.

The Society is pleased to be able to support physicians for their time on these FE initiatives through the payments of sessional fees. Applications for FE Projects are available on line - *click here* for details.

In late June, Dr. Michael Ertel, Vice-President Medicine and Quality and IH co-hosted an event with Doctors of BC at Predator Ridge to share the organization's current plan to address the 2017 Health Authority Physician Engagement Survey results. Drs. Glynn Jones and Cara Wall from the KGHPS joined their colleagues and administrative partners from across the Central Okanagan to participate in the session. In response to the survey results, the day focused on identifying key criteria and common themes for improved communications between and among IH administrators and physicians. In addition, the representatives from each hospital within the Okanagan brought forward opportunities for enhancing physician engagement. The KGHPS believes that opportunities remain in the realm of supporting physician wellness.

The participants had the opportunity to meet Dr. Harsh Hundal, the newly appointed Executive Medical Director for Physician Engagement and to hear his ideas on engagement and the proposed strategy going forward. "When we look at the literature about what drives engagement, it is authentic leadership supporting a sense of community, efficacy and joy in work," says Harsh. Dr. Hundal, working together with Rose Harrison, Project Lead, and Dr. Mike Ertel, along with the physicians and administrators of IH, will be implementing a strategy to further engage physicians and in doing so shift the culture towards better care. One of the components of this new strategy is to invite physician leaders to be part of IH's administrative structure in dyad pairings to make them equal partners in the decision-making process.



For a full overview of this new strategy, see the article in the June 2018 edition of "In the Loop" Interior Health's newsletter. *Click here* for details.





<u>FEMS</u>: The KGH Physician Society continues to encourage enrollment of its members in the FEMS (Facility Engagement Management System) in order to acknowledge their contribution towards Facility Engagement activities at KGH.

All sessional claims for approved FE Activities are processed and approved through the FEMS system. For instructions on how to register in FEMS & VersaPay, check out the information on the KGHPS website by *clicking here*.





MEDICAL
MICROBIOLOGY/
INFECTIOUS
DISEASES, HEPATO
BILIARY SURGERY,
VASCULAR SURGERY,
HAND SURGERY,
WOUND CARE
PRINCIPLES

SAVE THE DATE



KEIGWNA GENERAL HOSPITAL Physicians Society





Save the Date for the upcoming Medical Staff Association and KGH Physicians Society Annual General Meetings - Monday, September 24, 2018. Stay tuned for more information on this and nominations for new positions on the KGHPS Board of Directors.



<u>Updating Departmental Photos:</u> During the April semi-annual KGHPS meeting, it was decided that departmental photos would be updated over the course of the next few months. Once the departmental meeting schedule has been determined, more information will be provided.

<u>Visit the KGHPS Website</u>: Earlier this year, the Kelowna General Hospital Physicians Society launched its new website. Designed as a go-to place, rich with information on the Society's activity, the Board's aim was to enhance communication with its members. Please <u>click here</u> to view all the great information we have compiled for you!







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Welcome to the KGH Physicians Society Newsletter. We will be providing relevant and engaging content on a regular basis.

www.kelownaphysicianssociety.ca

Our mailing address is: KGH Physicians Society MailChimp.