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## Board of Directors

Dr Michael Humer, *President*

Dr Cara Wall, *Vice-President*

Dr Giulio Dominelli, *Sec/Treasurer*

Dr Jan McIntosh, *Member-at-Large*

" Open" , *Member-at-Large*



## Working Group Members

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Dr. G. Dominelli, *Medicine*

Dr. C. Baliski, *Surgery*

Dr. S. McGregor, *OB/GYN*

Dr. E. Budd, *Pediatrics*

Dr. J. Douziech, *Psychiatry*

Dr. N. Balfour, *Emergency*

Dr. W. Tonogai, *Imaging*

Dr. M. Moss, *Lab Medicine*

Dr. F. Halperin, *Cardiac Sciences*

Dr. J. McIntosh, *Family Practice*

Dr. G. Jones, *Hospitalists*

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## Message from Dr. Michael Humer, President, *KGHPS Board of Directors*



As Fall unfolds, and the busy pace of September continues I would like to bring you greetings from the new KGH Physicians Society Board of Directors. Monday evening's AGM saw the ratification of the election of new Board members aligned with the executive leadership of the Medical Staff Association. I welcome Dr. Cara Wall to her new role as Vice-President and Dr. Giulio Dominelli to his new role as Secretary Treasurer and it is a pleasure to welcome back Dr. Jan McIntosh as Member-at-Large.

I would like to take a moment to acknowledge and thank both **Dr. Bruce Povah** and **Dr. John Falconer** for their leadership roles with the Medical Staff Association & the KGH Physicians Society as President and Secretary Treasurer respectively. Their leadership contribution in service to the members helped to launch the new KGH Physicians Society and set the strategic direction along with their colleagues on the Working Group. Bruce's quiet leadership style and wry sense of humour and John's drive and business acumen moved us forward. We are pleased that Dr. Falconer will stay on as Chair of the KGHPs Working Group.

I wanted to acknowledge Dr. Amanda Wilmer's leadership of the Microbiology facility engagement initiative to enhance PCR testing. This initiative has been a real success story and was presented at the September AGM. With \$15,000 in seed funding from the Society, partnership with the Pritchard Foundation and support from Site Leadership, Dr. Wilmer engaged her colleagues, oversaw the validation testing of the new PCR equipment and with support, completed the cost-benefit analysis to prepare a business case for operational funding. This proposal was incorporated into the 2017/18 KGH Winter Surge Plan to improve turn-around times for viral testing and outbreak management.

This is a jam-packed edition of the KGHPs Newsletter. We bring you updates on the newly approved Facility Engagement initiatives as well as highlights from the first Physician Leadership Development workshop. We had the pleasure of having Susan Brown, Vice-President & Chief Operating Officer, Interior Health join us at our September MSA Semi-Annual meeting and have captured the essence of her conversation with us in this Fall Newsletter. Enjoy learning more about the OGO Car Share program and seeing how you can contribute to your health & well-being while supporting a greener environment. There is also news on the newly created Facility Engagement Physician Liaison position designed to foster and support FE activities through its link between the health authority and the individual sites across the Interior.

On behalf of the KGHPs Executive team I would like to wish you and your families a happy Thanksgiving. I recognize how much we have to be thankful for as I observe the lake, the orchards and the vineyards with their bounty and appreciate the warmth of the sunny Okanagan autumn skies and am truly grateful for the opportunity I have to be working among such collegial medical staff.

***Dr. Michael Humer, President, KGHPs***

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## The Past 25 Years at KGH & the Next 25 years - A Conversation with Susan Brown, VP & COO, Interior Health



Susan Brown, VP & COO for Interior Health joined Dr Michael Humer to open the Semi- Annual meeting of the KGH Medical Staff Association. They say a picture is worth a thousand words, and the image of Kelowna General Hospital from the 1970's compared to the picture of the health campus today showed the tremendous growth that has occurred in the delivery of health care in this city in the intervening years. As Michael said, this evening is an opportunity to look into the future and see how we are going to get there. Ms. Brown said there will not be significant capital growth in the hospital's future given the investments in the site over the past few years. Future changes to the clinical services provided within the hospital will be dependent on the needs of the population served. Quoting World Health Organization statistics, Susan highlighted the increased prevalence of cancer in the general population, and stated that KGH could expect to provide more cancer care in the future. A new PET Scanner is in the future for the community and she envisions changes to Diagnostic Imaging as more hybrid services emerge.

She also commented on the evolution of personalized medicine as it pertains to cancer care with the advances in DNA and gene therapy. And lastly, in regards to planning for future services at KGH, Susan commented that Interior Health continues to plan for expansion of the Cardiac Sciences Program with respect to TAVI and an electrophysiology lab.

In 25 years, the use of technology will look dramatically different said Susan as the speed of computers accelerates and Artificial Intelligence emerges.

Regional programs such as Cardiac Sciences and Cancer Care will continue to be centralized at regional sites and new cutting-edge technologies will accompany the growth. Susan commented on the demand for acute services and the role Kelowna plays in meeting the needs of the population served both locally and regionally. Recognizing the tensions that exist between supply and demand, Susan talked about the need to build community capacity to ensure that care for patients does not drop. She cited the recent development in the Okanagan of wrap-around care for seniors and the work that is underway through the Divisions of Family Practice to increase capacity.

And lastly, in response to a query from the audience on the planning to meet the emerging population health care needs, she spoke about the time lag from research to implementation. Some planning she said is predictable and at other times one has to be adaptable to changing circumstances.

Susan shared that, the KGH Foundation will be launching a new campaign to fund "JoeAnna's House" a new out-of-town residence for families staying with loved ones receiving care at the hospital. As a tertiary / quaternary centre, KGH provides acute services to patients from across the Interior and from as far away as Northern Health so this new facility will be a welcomed.

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## Physician Leadership Development Workshop

The first of three workshops on Physician Leadership Development took place at the Manteo Resort on September 23<sup>rd</sup>. The KGH Physicians Society approved the Physician Leadership Development initiative, recognizing it as an important component of the KGH Facility Engagement strategy.

Building on the leadership strengths of its members this professional development will further enhance the skills and competencies for physicians to lead self, lead others and lead organizations.

With its focus on leading self, the physician participants in the first workshop, together with their administrative colleagues, learned about understanding their own personal leadership strengths, how to manage their energy for stronger leadership resilience; the power of vulnerability and the ability to create, inspire and engage others in a compelling vision. The innate leadership strengths of the collective group are expressed in the word cloud below.



It was a fun day, with lots of learning and the opportunity to spend time with colleagues outside of work building relationships. The facilitators, Peter Lee & Russell Hunter from Tekara Organizational Effectiveness, Inc. did an amazing job of developing and delivering this customized program.



Dr's Masterson, Baliski, Smith, Povah and Harris



Dr. Masterson

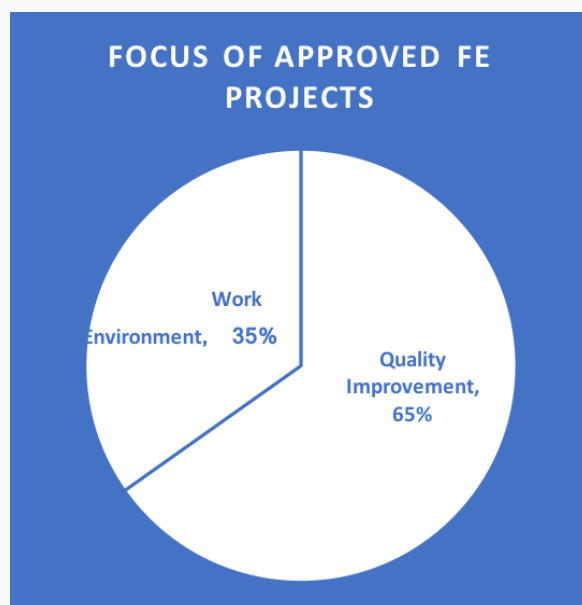


Dr's. Budd and Douziech

## Newly Funded FE Projects & Initiatives

The KGHP Executive and Working Group have reviewed 25 Facility Engagement (FE) projects or initiatives since the Society's inception: approving 23 projects; and, rejecting two. Each FE funding application is reviewed and evaluated using the approved [prioritization framework](#). The approved

projects fall into two broad categories: quality & evaluation (65%): or, enhancing the work environment for physicians (35%).



At the Society's September meeting six new additional projects were approved. The following two proposals focused on enhancing the physician work environment.

**The Nutrition Project, Dr. N. Lyle, Project Champion (\$7,000)**

- The goal of this initiative is to promote a culture of healthy eating by offering educational and nutritional presentations tailored to physician's lifestyles and to increase access to healthy food by setting up food stations in physician lounge(s) where healthy locally prepared frozen food can be prepared and consumed.

**Survey of Medical Leadership remuneration within KGH compared to IH / BC, Dr. R. Foster, Project Champion (\$4,700)**

- The first goal of this initiative is to engage physicians from across different medical departments to participate in surveying other sites within IH and across the province to sort out the current state for medical leadership funding.
- The second goal of this initiative is to share the findings and potentially make recommendations to leadership around priorities for medical leadership funding.

The following four approved proposals are focused more on quality of care and create opportunities for the FE teams to work with their IH partners on implementation.

**Evaluation of Neurology Telehealth, Dr. J. Falconer, Project Champion (\$15,000)**

- The goal is to demonstrate how Kelowna can support other tertiary sites in IH in the provision of Neurology care by supporting clinical care via telehealth
- The second goal is to engage an evaluation program coordinator to manage data collection and analysis.
- The desired outcomes are to increase the uptake on the use of telehealth technology & to improve patient access to care

**Transition of Diabetic Youth to Adult Services, Dr. M. Duncan, Project Champion (\$8,300)**

- The goal is to engage physicians to develop a user-friendly program to support youth with diabetes as they transition to adult services

- Improve health outcomes by fostering effective self-management for this patient population

#### **Pulmonary Function QI Review, Dr. G. Dominelli, Project Champion (\$2,175)**

- To engage the Department of Respiriology staff to work with representatives from the PFT Service to develop a QI framework for periodic reviews of all PFT Services to identify strengths and areas for improvement

#### **Outpatient parenteral Antibiotic Treatment, Dr. N. Lyle, Project Champion (\$5,000)**

- To engage Infectious Diseases Physicians to develop an operational plan for an Outpatient Parenteral Antibiotic Treatment program. An environmental assessment of other successful programs will be conducted as part of this initiative

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### **OGO Car Share**



Working in the medical field you probably know all the benefits of living an active lifestyle already. Sometimes though, it's hard to give up the convenience of having your car close by (no matter how much of a pain finding and paying for parking is). Your car might be the department's lunch shuttle, or your child's school might call during the day and you need it to zip over. There are countless reasons that might stop you from switching to two wheels and pedals from four wheels and an engine. It can be frustrating to adapt to the change from a personal vehicle to public transit, too. OGO's car located right beside the transit stop in front of the Dr. Walter Anderson building at KGH can give you a hand with that.

Walking, cycling, or taking transit to work eliminates the frustrations of searching for a parking spot, getting stuck in traffic, or having to pay for both fuel and the parking spot that was so hard to find in the first place. Booking is online and it's easy. With OGO you can book a car for exactly when you need it from your smartphone or computer so you can make those trips during the day, and still bike home in the evening. Did we mention that with OGO, we pay for the gas you use?

So we challenge you to take the plunge! Cycle to work without worrying how you're going to shuttle five people to your favourite lunch place. Ride the bus in the morning knowing that there's an option if you need to run a sample across town with little warning. Walk to work without worrying about finding parking without giving up the option to drive to your 3:45 meeting.

To find out more check out: [www.ogocarshare.ca](http://www.ogocarshare.ca)



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## New Facility Engagement Liaison Physician

Interior Health has created a new medical leadership position to advance facility- based physician engagement across the health authority. The Facility Engagement Initiative emerged from the 2014-2019 BC Physician Master Agreement, with the goal of the fund being to invest in initiatives to strengthen relationships with physicians and to advance opportunities to enhance physician engagement within the health system.



Dr. John Falconer has been appointed to this new position and will serve as the Facility Engagement Physician Liaison (FEPL) for Interior Health, a 0.33 FTE position commencing immediately. In this role, Dr. Falconer will serve as the contact person for IH on all matters related to Facility Engagement, both to assist Facility Engagement teams, and to interface these teams with IH. In this role, he will engage with various IH facility executive leaders, identify MSA facility engagement projects or programs that will interface with IH and clarify resource requirements.

As the Working Group Chair for the Kelowna General Hospital Physicians Society, he is well versed in the FE initiative, and welcomes the opportunity to attend various Working Group meetings across Interior Health. Dr. Falconer is a clinical Neurologist working in Kelowna BC where he specializes in stroke, is the President of Specialists of BC, and is a Clinical Associate Professor in the Department of Medicine, UBC.

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**Balancing Work with Fun - the KGH Medical Staff Society**



The Kelowna Medical Society (KMS) has been a non-profit organization for physicians, medical students and their families for over one hundred years. Their mandate is to bring this group together for social, cultural and educational opportunities to strengthen and unite the medical community. **Membership in the KMS is provided to all doctors, residents and medical students who provide a current email address - so log into the website, at [www.kelownamedicalsociety.com](http://www.kelownamedicalsociety.com) to register if you are not currently an active member.**

You may be familiar with some of the annual social events that are hosted by the KMS including but not limited to the Santa Brunch at the Harvest Golf Club, the Doobay Golf Tournament and the YAP Easter Egg Hunt. In addition, there have been Halloween parties and Chinese New Year's Eve gala celebrations. In terms of educational events, the KMS sponsored the Women's Health Weekend and Art Show with proceeds going to support volunteer overseas surgical missions in Paraguay. A Men's Health medical education event coupled with an Alaskan Cruise was another event sponsored by the Society.

These events happen through the volunteer efforts of our [KMS executive members](#) comprised of both physicians and their family members. The executive meets 3 to 4 times a year to plan events. We welcome all interested physicians (regardless of specialty) and their families to participate. It's a great way to become involved with Kelowna community groups and give back to the area.

Please check off the volunteer box on the website if you can volunteer some time to support the KMS. Our faithful volunteers ensure event keep happening. We rely on members and their families for advice and planning of any future events.

**While we no longer have membership dues, a monetary gift will ensure that we can continue to offer these social, cultural, and educational opportunities to the medical community.**

**Thank you**

***The KMS Executive***

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## Be Safe! Have you been Fit Tested within the past year?

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The KGH Physicians Society Facility Engagement fund is sponsoring another initiative. This one is focused on **your safety** in the work environment. Dr. Dwight Ferris, Project Champion has secured funding to support physician safety in regards to Fit Testing, Immunization & TB Skin Testing. In collaboration with Site Administration, efforts are being made to support your safety. Stay tuned for more information on how you can receive your immunizations & TB skin tests in a timely fashion.

## N95 Respirator Fit Testing

### Book your appointment:

Contact Jill Heinrichs, Administrative Assistant, KGH Site Administration at 250-862-4411 or via email at [jill.heinrichs@interiorhealth.ca](mailto:jill.heinrichs@interiorhealth.ca) to book appointment.

### Hours of Operation:

Tuesday 0800hrs – 1600hrs

Thursday 1200hrs – 1900hrs

Location: Room 2331 in the Centennial Building

Sessional fees are available for your time through the FEMS system (Facility Engagement Management System). Simply let T.MacDonald ([tmacdonald745@gmail.com](mailto:tmacdonald745@gmail.com)) know that you have had this test prior to submitting your claim and she will ensure your name has been added to this FE Activity.

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### FEMS & VersaPay Registration Notice

The Facility Engagement Management System (FEMS) has arrived at Kelowna General Hospital. We are now using FEMS to submit and track claims and expenses associated with our Facility Engagement work. This is a very user-friendly system and it eliminates the need for paper sessional claims forms.

We want to ensure that all physicians participating in facility engagement activities are compensated for their time and contribution. In order to submit claims and receive payment through electronic fund transfer you will need to register with FEMS and with VersaPay (the third

party processor). Please see link [here](#) to the registration process.

As a participant in an FE activity such as attending a Departmental Retreat or working on an approved FE project you can submit a claim for your hours worked and will be compensated at your sessional rate. Your Working Group Team Lead or Project Lead will advise the FEMS administrator of your participation and you will be added as a participant to the activity. You then simply select which activity you are submitting your claim against.

To make the submission process even easier, there is a FEMS mobile app available from both Apple or Google Play.

Register today.

## FEMS Quick Tips

### Four steps to support medical staff members to make claims through FEMS:

1. Make sure members sign up for FEMS via <https://fems.facilityengagement.ca> or the mobile app (search Facility Engagement on your app store).
2. Activate the new account by responding to the automated e-mail received after signing up (check your junk/spam email folders).
3. If choosing to be paid by EFT (electronic funds transfer), set up a VersaPay account at <https://www.versapay.com>
4. Ensure each member is added as a participant to the engagement activity they are working on.



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Welcome to the Kelowna General Hospital Physicians Society. We will be providing relevant and engaging content on a regular basis.

**Our mailing address is:**

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