



*“True physician engagement and leadership begins with understanding and addressing the underlying characteristics and values of the engaged physicians.”*

*CFHI Report, 2013*

## MESSAGE FROM DR. BRUCE POVAH, PRESIDENT, BOARD OF DIRECTORS

Season's Greetings! We are very pleased to announce that Kelowna General Hospital has been selected by Doctors of BC, Specialist Services Committee to become a funded site for the Facility-Based Physician Engagement initiative. The purpose of the fund, as outlined in the Memorandum of Understanding is to engage physicians by giving them a meaningful voice in improving patient care and identifying and working on issues that directly affect them & their work environment.

Thank you to all of you who have participated in your Departmental meetings this past fall to assist us in identifying where our strengths lie and where we have opportunity for improvement. Your feedback has helped us to identify the top priorities and strategic direction for the coming year.

In this inaugural issue of our Newsletter we would like to introduce you to the Kelowna General Hospital Physicians Society Board of Directors and Working Group members. In

addition we would like to highlight our strategic goals and most importantly how you can get involved with your Departmental Working Group lead to identify potential projects or initiatives that you would like to be involved with. Projects & initiatives to advance physician engagement will be prioritized and those selected will be funded.

As the medical staff of KGH we have great potential to make our hospital an even better place to work & provide the best in patient care.

### INSIDE THIS ISSUE:

2 – Meet your KGH Physicians Society, Board of Directors & Working Group members.

3 – Physician Engagement at KGH – Goals & Objectives



# Kelowna General Hospital Physicians Society (KGHPS)

## Board of Directors:

- Dr. Bruce Povah, President
- Dr. Michael Humer, Vice-President
- Dr. John Falconer, Secretary/Treasurer
- Dr. Jan McIntosh, Member-at-Large
- Dr. Cara Wall, Member-at-Large

## Working Group Members

- Dr. V. Beck, Anesthesia
- Dr. G. Dominelli, Medicine
- Dr. C. Baliski, Surgery
- Dr. S. McGregor, OB/GYN
- Dr. E. Budd, Pediatrics
- Dr. J. Douzich, Psychiatry
- Dr. D. Harris, Emergency
- Dr. W. Tonogai, Imaging
- Dr. M. Moss, Lab Medicine
- Dr. F. Halperin, Cardiac Sciences
- Dr. J. McIntosh, Family Practice
- Dr. G. Jones, Hospitalists

# KGHPS STRATEGY

Physician engagement is pivotal for successful health care reform and many improvement initiatives related to quality, patient safety and value have been seen to rest on physician engagement. At Departmental Retreats held throughout the fall, KGH physicians and surgeons identified areas of strength and opportunities for improvement to enhance quality of care and their work environment. The process itself was seen as positive and a welcomed opportunity to connect with colleagues. What emerged as prioritized areas of focus for the KGHPS in the coming year was to

seek opportunities to enhance communication among and between various groups; to engage physicians in meaningful ways to influence care at KGH; to lead and participate in Continuous Quality Improvement initiatives; and, to explore opportunities to improve quality through enhanced use of technology.

**Vision -**  
*Fully engaged & supported physicians with a meaningful voice in improving quality patient centred care, their working environment and the health system.*



### Key Strategic Goals:

- Enhance & improve communication between physicians, departmental staff, and patients that will foster increased physician engagement
- Increase physician engagement & influence on health care delivery within KGH
- Improve patient safety and families through CQI
- With support from Health Services, explore IT technology to perform system



FUNDING PROPOSAL

## Did You Know:

- The Facility-Based Physician Engagement Initiative emerged from the 2014-2019 BC Physician Master Agreement.
- A Memorandum of Understanding signed by the Doctors of BC, the Ministry of Health and six Health Authorities guides this funded initiative.
- The KGH Physicians Society oversees this initiative at Kelowna General Hospital. It is governed by an elected Board of Directors and supported by a multi-departmental Working Group
- The Society was incorporated in September 2016.
- Annualized funding was approved in December 2016.
- You can be reimbursed via sessional fees for your time spent on Physician Engagement work – Ask your Departmental Lead.

We **need your help** to create a mailing distribution list for physicians at KGH. If you would like to receive email communication related to the work of the Society please forward your personal or work email address to [tmacdonald745@gmail.com](mailto:tmacdonald745@gmail.com) for inclusion on the KGH Physicians Society email distribution list.



## Next Steps

You can get involved and share your ideas for improvement with your Working Group Lead.

The Working Group and Board of Directors are currently working on a process to review, prioritize and select projects for funding. Stay tuned to learn more!

### Staff Support:

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*Wishing you all the best of the holiday season. Enjoy your time with family and friends.*

*KGH Physicians Society,  
Board of Directors*